

**TY CAPEL AND 2 GLANFA**  
**COVID-19 STATEMENT 2020 season**

Dear Guests

We are so pleased that you have chosen to spend a few days here with us and we really appreciate your support at what are very difficult times for the self-catering sector. We have made many changes to the way we do things in order to minimize the transmission risk of the Coronavirus but that said, we are all in this together so we urge everyone to follow the Government's current guidelines.

Wash your hands with soap for 20 seconds and use hand sanitizer regularly.

Maintain two metre social distancing whenever possible, if not then one metre plus.

Socialise indoors with two households only (or up to six people from different households outside)

**CHANGES WE HAVE MADE**

Covid-19 risk assessment completed based on Government guidelines and we have achieved 'We're Good to Go' status with Visit Wales.

Enhanced cleaning protocol. Here are a few highlights:

Sanitise high-touch surfaces down to door knobs

Cleaners are using disinfectant of hospital quality

Each room is cleaned using an extensive cleaning check list

We provide extra cleaning supplies so you can clean as you stay,

ie Disposable paper towels, anti-bacterial hand soap, multi-surface cleaner and disinfectant wipes.

All unnecessary kitchen equipment, ornaments and furnishings have been removed from the houses. Sorry, no DVDs, guidebooks, maps or games.

## **WHAT YOU CAN DO TO HELP**

**Linen.** CV19 can be transmitted via linen so to protect our staff we ask you to strip all the beds you have used at the end of your stay, placing dirty sheets in a black bag.

Ventilate the house when you leave by opening all windows and turning off heating

If you start getting Covid-19 symptoms while staying with us (or when you get home), WE NEED TO KNOW. Please contact us by email on [vernonrun@aol.com](mailto:vernonrun@aol.com) or text to 07976 243645 as soon as any symptoms appear.

**To allow more time for cleaning, the check-in time is now 5pm and you must vacate the property by 10am at the latest.**

**What you need to bring** – a little reminder:

Towels/Hand towels/Teatowels

Do contact us by telephone if you have any queries.

Chris and Susan Vernon

Revised 12<sup>th</sup> July 2020